



RESOLVING CONFLICT.

THE COMBINATION
FOR
LASTING RELATIONSHIPS

Eight keys to conflict resolution

Matthew 18:15-17

Eight keys to conflict resolution

1. Make certain it is a big deal.

“If your brother sins against you...”

Matthew 18:15



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Eight keys to conflict resolution

1. **Make certain it is a big deal.**
2. **Take action.**

“If your brother sins against you, go...”

Matthew 18:15



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1. **Make certain it is a big deal.**
2. **Take action.**
3. **Be specific.**

“If your brother sins against you, go and show him his fault...”

Matthew 18:15



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Eight keys to conflict resolution

1. **Make certain it is a big deal.**
2. **Take action.**
3. **Be specific.**
4. **Keep it private.**

“If your brother sins against you, go and show him his fault, just between the two of you. If he listens to you, you have won your brother over....”

Matthew 18:15



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1. **Make certain it is a big deal.**
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3. **Be specific.**
4. **Keep it private.**
5. **Increase the pressure by involving others.**

“But if he will not listen, take one or two others along...”

Matthew 18:16



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4. **Keep it private.**
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6. **Establish the facts.**

“But if he will not listen, take one or two others along, so that ‘every matter may be established by the testimony of two or three witnesses.’”

Matthew 18:16



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3. **Be specific.**
4. **Keep it private.**
5. **Increase the pressure by involving others.**
6. **Establish the facts.**
7. **Appeal to the elders if necessary.**

“If he refuses to listen to them, tell it to the church...”

Matthew 18:17



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2. **Take action.**
3. **Be specific.**
4. **Keep it private.**
5. **Increase the pressure by involving others.**
6. **Establish the facts.**
7. **Appeal to the elders if necessary.**
8. **Be willing to end the relationship.**

“If he refuses to listen to them, tell it to the church; and if he refuses to listen even to the church, treat him as you would a pagan or a tax collector.”

Matthew 18:17

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